



VOICE LESSON CANCELLATION POLICY

Cancellation of a lesson must be made AT LEAST 24 hours prior to the scheduled lesson time in order to receive a make-up lesson. This includes leaving messages on the answering machine or eMail.

No shows or failure to notify the school/teacher within 24 hours is considered a forfeited lesson.

If you know of dates ahead of time where you/your child cannot make a lesson, please notify the school when booking/paying for your lessons.

There are NO refunds on unused or cancelled lessons.

Should you choose to take a break, unused lessons can be banked for you for a period of 3 months. Unused lessons after that time will be considered forfeited.

Credits CANNOT be transferred from teacher to teacher

Should you decide to stop taking lessons altogether, please give your teacher 2 lessons notice.